

TERMS & CONDITIONS

Furrendly Mobile Application

Last Updated: [Insert Date]

1. Introduction

Welcome to **Furrendly**, a mobile application operated by **Furrendly Pvt. Ltd.**, a company incorporated under the laws of India with its registered office in Delhi.

Furrendly is a technology platform designed to connect pet parents and facilitate community interaction through features such as pet matchmaking, pet discovery, and pet adoption or donation listings.

By accessing or using the Furrendly mobile application, website, or related services (collectively referred to as the "Platform"), you agree to be bound by these Terms and Conditions ("Terms").

If you do not agree with these Terms, please do not use the Platform.

2. Nature of the Platform

Furrendly is a **technology intermediary platform** that enables users to:

- Create pet profiles
- Discover and connect with other pet parents
- List pets for adoption or donation
- Communicate with other users through in-app messaging

Furrendly **does not own, breed, buy, sell, or physically handle any animals** listed on the Platform.

All interactions, agreements, and arrangements between users occur **directly between the users themselves**.

Furrendly does not guarantee the accuracy, legality, health condition, or authenticity of pets listed by users.

3. Eligibility

By using the Platform, you confirm that:

- You are legally capable of entering into a binding agreement under applicable law.
- The information you provide during registration is accurate and complete.
- You will use the Platform only for lawful purposes.

Users are responsible for maintaining the confidentiality of their account credentials.

4. User Accounts

To access certain features of the Platform, users may be required to create an account.

By creating an account, you agree to:

- Provide accurate information
- Keep your login credentials secure
- Accept responsibility for all activities that occur under your account

Furrendly reserves the right to suspend or terminate accounts that violate these Terms.

5. Pet Listings and Content

Users may create pet profiles and listings for purposes such as pet adoption or donation.

By posting any listing or content, you agree that:

- You have the legal right to post such content
- The information provided is accurate and not misleading
- The listing complies with applicable animal welfare and breeding laws
- The pet being listed is treated ethically and humanely

Furrendly reserves the right to remove or modify any listing that violates these Terms or applicable law.

6. User Conduct

Users agree not to:

- Post false, misleading, or fraudulent information
- Engage in illegal animal breeding or animal cruelty
- Harass, threaten, or abuse other users
- Upload harmful, offensive, or illegal content
- Use the Platform for scams or fraudulent activity

Any violation may result in **account suspension or permanent removal from the Platform.**

7. Communication Between Users

The Platform may allow users to communicate through messaging features.

Furrendly is **not responsible for the content of communications between users.**

Users are advised to exercise caution and independently verify any information before entering into any arrangement with another user.

8. Intermediary Status

Furrendly operates as an **intermediary platform** under the **Information Technology Act, 2000** and the **Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021.**

Furrendly does not initiate transactions, select participants, or modify the information transmitted by users.

Upon receiving lawful notice regarding illegal or unlawful content, Furrendly may remove or disable access to such content in accordance with applicable laws.

9. Limitation of Liability

Furrendly shall not be responsible for:

- Any disputes between users
- Health condition or authenticity of pets listed
- Any financial or personal losses arising from user interactions
- Any agreements or arrangements made between users outside the Platform

Users interact with each other **at their own discretion and risk.**

10. Intellectual Property

All rights related to the Furrendly Platform, including logos, design, software, and content created by Furrendly, remain the property of **Furrendly Pvt. Ltd.**

Users may not copy, reproduce, distribute, or commercially exploit any part of the Platform without written permission.

11. Privacy

Your use of the Platform is also governed by our **Privacy Policy**, which explains how personal data is collected, processed, and protected in accordance with the **Digital Personal Data Protection Act, 2023.**

12. Suspension and Termination

Furrendly reserves the right to suspend or terminate user accounts that:

- Violate these Terms
- Engage in unlawful activities
- Post harmful or fraudulent content
- Abuse or misuse the Platform

13. Modifications to the Terms

Furrendly may update or modify these Terms from time to time.

Users will be notified of significant changes through the Platform. Continued use of the Platform after such updates constitutes acceptance of the revised Terms.

14. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with the **laws of India**.

Any disputes arising from the use of the Platform shall be subject to the **exclusive jurisdiction of the courts located in Delhi, India**.

15. Grievance Redressal

In accordance with the **Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021**, users may contact the Grievance Officer for complaints or concerns.

Grievance Officer

Furrendly Pvt. Ltd.

Email: support@furrendly.com

Response Time: Within 15 days of receiving the complaint.